

City of Creston Rental Housing Complaint Form

Only current tenants of a rental property or rental unit may file a complaint regarding a rental housing property using this form.

Tenant Name:

Date:

Phone #:

Property Address:

Unit #:

Owner Name:

Owner Phone #:

Manager Name:

Manager Phone #:

Do you currently live at this residence (Y/N)?

Registered this complaint with your landlord (Y/N)?

Date Filed:

Description of Complaint - Please describe the complaint in full detail including dates and times if appropriate. Continue complaint on back of this form if you need additional room.

Please attach to this complaint form, any additional information, such as pictures showing problems, communications with the owner/manager prior to this complaint, or any other supporting information.

I understand that by filing this complaint that the City of Creston will contact the property owner or owner's representative to investigate the problem. I also understand that the City will only investigate complaints that are from the current tenants of the property and that the name of reporting tenant is public information and will be released to the owner at the time of notice. The city will contact the owner or owner's representative within two (2) business days of the date this complaint is received. I understand that there are some items in which the City may not be able to assist on and that in those cases the city will notify me using the contact information provided above. Finally, I understand that if the complaint is found not to have merit, I will be responsible for paying the inspector the \$100 inspection fee. I certify that all the information on this form is true and correct.

Signature:

Official Use Only

Complaint Received By:

\$100 Inspection Fee Collected (Y/N):

Owner Notified Date:

Inspection Conducted (Y/N):

Inspection Date:

Violations found (Y/N):

Inspector Assigned:

Deposit returned/Fee Collected (Y/N):